

# NPL Events Registration Terms and Conditions

## RegOnline

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### 1. General

All orders for Products/Services made through this web site by you (the Customer) are accepted by NPL Management Ltd (NPL) on these Terms and Conditions of sale which supersede any other terms appearing on this web site, or elsewhere, and, unless otherwise specifically agreed in writing on NPL documentation, these conditions of sale override and exclude any other terms stipulated or incorporated or referred to by the Customer, and constitute the entire understanding between NPL and the Customer for the sale of products/Services through this site.

By accessing or using this Site, which includes access to or use of any of the Services, you agree to the conditions herein. NPL reserves the right to change the conditions from time to time at its sole discretion. Your use of the Site will be subject to the most current version of the conditions posted on the Site at the time of such use.

An order from a Customer placed through this web site shall constitute an offer to purchase relevant products, which NPL may accept or decline. Acceptance of this offer constitutes an Agreement made in England and subject to the laws of England between the Customer and NPL Management Limited (NPL). Registered Office: Hampton Road, Teddington, Middlesex, United Kingdom, TW11 0LW. Registered No. 2937881. VAT Registration No. GB 207 52 33 88

Whilst every endeavour will be made to maintain the prices quoted on this web site, NPL reserves the right to change prices listed without notice. Prices are correct at the time of order only and relate to purchases made through this site only. All orders for products are subject to availability.

Nothing contained in these terms and conditions shall affect Consumers statutory rights.

### 2. Orders

NPL executes orders to the Customer's exact requirements, and does not substitute one Product for another unless instructed to do so. Subject to stock availability, the Customer may place orders for any quantity of Products, however large or small. If orders with a credit card cannot be met completely from stock the customer will be notified by NPL of an approximate delivery date and presented with the option of either cancelling the order and an appropriate credit made to the credit card account or waiting till stock is available.

NPL reserves the right to decline to trade with any company or person. In addition, and notwithstanding any other provisions of these conditions of sale, NPL may decline to accept

or cancel any order, whether or not payment has been received, by giving notice of non-acceptance or cancellation to the Customer by e-mail within 24 hours (excluding weekends and public holidays) of receipt by NPL of an order. In the event that NPL declines to accept or cancels an order for which payment has been received, the full amount of such payment will be refunded and NPL shall have no further or other liabilities to the Customer.

The customer warrants and represents that all information provided to NPL as part of its profile be true and accurate at the time when ordering.

### 3. Payment

MasterCard, Visa, and Switch are accepted as payment when ordering subject to authorisation. Any subsequent refund will be made to the credit card account.

Business customers may request an invoice for orders between and including £250 (two hundred and fifty pounds) and £5,000 (five thousand pounds) subject to a valid company purchase order number being supplied.

Purchase orders over £5,000 (five thousand pounds) must be faxed to NPL on 0208 6140566 marked f.a.o. E-sales co-ordinator. Payment is due within 28 days of the submission of any invoice by NPL.

VAT will be charged where applicable.

### 4. Order Cancellations

Under the United Kingdom's Distance Selling Regulations, Consumers have the right to cancel the contract for the purchase of any item within seven working days of delivery.

To cancel this contract please notify NPL by fax on 0208 6140566 or by e-mail to [events@npl.co.uk](mailto:events@npl.co.uk)

### 5. Copyright and Intellectual Property

All website design, text, graphics, the selection and arrangement thereof and all software (*including applets*) and all other material on this Site is Crown copyright.

No images or parts of images published on this website, or any other part of our website may be permanently copied or reproduced. Permission is granted to copy electronically and to print in hard copy portions of the Site for the sole purpose of placing an order with us or using the Site as a shopping resource. Any other use of materials on this Site, including reproduction for purposes other than those noted above, modification, distribution, or republication, without NPL's prior written permission, is strictly prohibited.

The provisions of this clause are also applicable to all products sold through this website. No transfer or sale of any intellectual property and copyright shall be made or be deemed to have been made as a result of any sale through this website.

### 6. Liability

6.1	In the event that NPL is liable for any loss or damage arising from death or personal injury, NPL's liability shall not be limited.
6.2	NPL shall be liable for any loss or damage suffered by the Customer only insofar as such loss or damage is attributable to negligent acts or omission of NPL's

	employees or agents. NPL's total liability to the Customer under this Clause shall be limited to two hundred and fifty thousand pounds (£250,000) sterling or five times the value of the order whichever is the lowest.
6.3	NPL accepts no responsibility for the use made of any information, materials or equipment either by the Customer or by any third party who has obtained any of the said information, materials or equipment directly or indirectly from the Customer, except to the extent that NPL can be shown to have been negligent in providing such information, materials or equipment.
6.4	Unless otherwise stated, where NPL arranges delivery of items to the Customer, NPL's liability for the goods in transit shall be limited to the value of the Carrier's Insurance (which is related to weight of goods, not value).

## 7. Force Majeure

If NPL is hindered or prevented from performing any contract owing to any cause beyond the reasonable control of NPL or by its inability to procure materials or articles required for the performance of the contract except at enhanced prices, NPL may at its sole option delay the performance of, or cancel the whole or any part of the contract, and NPL shall not be held responsible for such delay or cancellation or any inability to deliver. Where an order has not been completely fulfilled, NPL will use all reasonable endeavours to deliver by the date stated; however NPL shall not be held responsible for any delay in the delivery of, or inability to deliver, such orders.

## 8. Training Courses, Workshops and Conference registration cancellation.

Cancellations notified in writing to the organiser more than 7 days before the event (this may vary per course - see course description) will receive a full refund (less a 12% administration fee). We regret that no refund can be made for cancellations received 7 days or less before the event, but substitutions may be made at any time at no charge.

NPL may, by notice to the Customer, cancel any event for any reason and at any time before the day on which the event is due to take place. In this case, the Customer will receive a full refund of booking fees paid, but NPL shall have no liability to the Customer for any staff costs, travel, accommodation or any other costs or expenses whatsoever associated with or arising from such cancellation.

## 9. Exhibition Space

Separate terms may be applicable dependent on venue. See exhibition description.

## 10. Disclaimer

To the fullest extent permitted at law, NPL is providing this web site and its contents on an "as is" basis and makes no (and expressly disclaims all) representations or warranties of any kind, express or implied, with respect to this web site or the information, content, materials or products included in this site including, without limitation, warranties of merchantability and fitness for a particular purpose. In addition NPL does not represent or warrant that the information accessible via this web site is accurate, complete or current. Price and availability information is subject to change without notice.

Except as specifically stated on this Web site (clause 7), to the fullest extent permitted at law, neither NPL nor any of its affiliates, directors, employees or other representatives will be liable for damages or in connection with the use of this Web site or the information, content,

materials or products included on this site. This is a comprehensive limitation of liability that applies to all damages, loss of data, income or profit, loss of or damage to property and claims of third parties. For the avoidance of doubt, NPL does not limit its liability for death or personal injury to the extent only that it arises as a result of the negligence of NPL its affiliates, directors, employees or other representatives.